

7 YEAR 200 000km
Manufacturer Warranty



Service passport.

7-Year / 200 000 km Warranty.
7-Year / 150 000 km Roadside assist.



Dear Hyundai Owner

Index

1. Vehicle Details
2. Hyundai Warranty
3. Service Intervals
4. Proof of Service-
Passenger Vehicles
5. Proof of Service-
Light Commercial Vehicles
6. Corrosion / Perforation Inspection
7. Hyundai Roadside Assistance

Hyundai Automotive South Africa takes this opportunity to congratulate you with the purchase of a superiorly engineered vehicle, some of the finest examples available today.

At Hyundai we have invested in the future and have committed to research and development in order to give you, the new Hyundai owner, the finest possible vehicle – today and tomorrow. So, in order to preserve the value of your fine investment, and to ensure that your Hyundai operates at peak performance, maximum economy, and safety, we advise that you service and maintain your Hyundai at a Hyundai approved aftermarket facility, done within the guided service intervals.

By purchasing a new Hyundai, you become a valued Customer of our organisation. This means that the Hyundai Dealer Network will be at your service whenever you require assistance. The Hyundai Dealer Network is committed to service excellence and is pledged to give you, our valued Customer, the finest driving, and aftermarket experience possible – every time.

In the aftermarket department of our dealer network, our aim is to:

1. Explain, in simple terms, what was done to your vehicle,
2. Have your Hyundai ready on time, every time,
3. Fix it right – the first time – every time,
4. Verify repair quality by providing you with replaced parts and quality control documentation,
5. To treat you with respect, honesty, and courtesy at all times.

We know that you will enjoy your Hyundai and trust that you will maintain it as the important asset that it is, by using the Hyundai approved aftermarket facilities.

Yours sincerely,
Hyundai Automotive South Africa

1. Vehicle Details

1st Owner

Model:	
Vin No.	17 DIGITS
Engine No.	12 DIGITS
Colour	
Owner	
Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

HYUNDAI gives You the choice	
H100 - Bakkie	
5 Year Unlimited Millage <input type="checkbox"/>	7 Year / 200 000 KM <input type="checkbox"/>

Date of sale	Y	Y	Y	Y	M	M	D	D
--------------	---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal:

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

1. Vehicle Details

1st Owner

Model:	
Vin No.	17 DIGITS
Engine No.	12 DIGITS
Colour	
Owner	
Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

HYUNDAI gives You the choice	
H100 - Bakkie	
5 Year Unlimited Millage <input type="checkbox"/>	7 Year / 200 000 KM <input type="checkbox"/>

Date of sale	Y	Y	Y	Y	M	M	D	D
--------------	---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal:

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

2. Hyundai Warranty

Hyundai Automotive South Africa (HASA) warrants new Hyundai vehicles against defects, defective materials and workmanship, under normal use and service for the warranty period as stipulated in the Hyundai Guidelines. The obligation of HASA under this Warranty is limited to repairing or replacing the parts, which are defective within the Hyundai Guidelines.

The consumer must ensure that anyone performing any servicing or maintenance on the vehicle, updates the service booklet to record the work done.

To familiarise yourself with your new Hyundai vehicle, we request that you review the operational features described in your owner's manual.

In the event that you sell your Hyundai, the remaining warranty of this vehicle is transferable to subsequent owners if sold by an authorised Hyundai Dealer. Used vehicles sold by a dealer that is not an authorised Hyundai Dealer, must be inspected by an authorised Hyundai Dealer for the following items.

- Service History
- Negligence
- Misuse
- Abuse
- Wear and tear items

Only once the vehicle has been inspected and deemed to meet the Warranty requirements, will the Warranty be reinstated.

Hyundai Basic Warranty Period

Passenger Vehicles:

Vehicles in this category are covered by the Basic Warranty for a period of 5 years or 150 000 km whichever expires first, from the date of liability of first registration.

For Terms and Conditions please visit our website - <https://www.hyundai.co.za/owner-services>

3. Service Intervals

Your vehicle is eligible to be serviced either at the kilometre intervals or on an annual basis, whichever occurs first.

- For Passenger Vehicles, service intervals are at 15 000 km or annually, whichever occurs first.
- For Light Commercial Vehicles, service intervals are at 10 000 km or annually, whichever occurs first.
- 1.6 GDI-T engines require an initial service at 5 000 km or 6 months and thereafter at 15 000 km, 30 000 km, 45 000 km and so on, or on a annual basis, whichever occurs first.
- 1.7 Diesel Tucson has a 30 000 km service interval, or every 2 years, whichever occurs first.

4. Proof of Service - Passenger Vehicles

5 000 KM OR 6 MONTHS

1.6 GDI-T engines only

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

15 000 KM OR 1 YEAR

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

30 000 KM OR 2 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

4. Proof of Service - Passenger Vehicles

<p>45 000 KM OR 3 YEARS 1.6 GDI-T engines only</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

<p>60 000 KM OR 4 YEARS</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

<p>75 000 KM OR 5 YEARS</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

4. Proof of Service - Passenger Vehicles

<p>90 000 KM OR 6 YEARS 1.6 GDI-T engines only</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

<p>105 000 KM OR 7 YEARS</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

<p>120 000 KM OR 8 YEARS</p> <p>DATE: _____</p> <p>KM: _____</p> <p>JOB CARD No.: _____</p>
<p>DEALER STAMP</p>
<p>NEXT SERVICE DUE</p> <p>DATE: _____</p> <p>OR</p> <p>KM: _____</p>

4. Proof of Service - Passenger Vehicles

135 000 KM OR 9 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

150 000 KM OR 10 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

165 000 KM OR 11 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

4. Proof of Service - Passenger Vehicles

180 000 KM OR 12 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

195 000 KM OR 13 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

210 000 KM OR 14 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

4. Proof of Service - Passenger Vehicles

225 000 KM OR 15 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

240 000 KM OR 16 YEARS DATE: _____ KM: _____ JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE DATE: _____ OR KM: _____

ODO Replacement DATE: _____ KM: _____ JOB CARD No.: _____ INVOICE No.: _____ DEALER STAMP
--

Engine Replacement DATE: _____ KM: _____ JOB CARD No.: _____ INVOICE No.: _____ Old Engine No.: _____ DEALER STAMP New Engine No.: _____

5. Proof of Service - Light Commercial Vehicles

10 000 KM OR 1 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

20 000 KM OR 2 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

30 000 KM OR 3 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

5. Proof of Service - Light Commercial Vehicles

40 000 KM OR 4 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

50 000 KM OR 5 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

60 000 KM OR 6 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

5. Proof of Service - Light Commercial Vehicles

70 000 KM OR 7 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

80 000 KM OR 8 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

90 000 KM OR 9 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

5. Proof of Service - Light Commercial Vehicles

100 000 KM OR 10 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

110 000 KM OR 11 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

120 000 KM OR 12 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

5. Proof of Service - Light Commercial Vehicles

130 000 KM OR 13 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

140 000 KM OR 14 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

150 000 KM OR 15 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

5. Proof of Service - Light Commercial Vehicles

160 000 KM OR 16 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

170 000 KM OR 17 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

180 000 KM OR 18 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

5. Proof of Service - Light Commercial Vehicles

190 000 KM OR 19 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

200 000 KM OR 20 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

210 000 KM OR 21 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

5. Proof of Service - Light Commercial Vehicles

220 000 KM OR 22 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

230 000 KM OR 23 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

ODO Replacement
DATE: _____
KM: _____
JOB CARD No.: _____
INVOICE No.: _____
DEALER STAMP

Engine Replacement
DATE: _____
KM: _____
JOB CARD No.: _____
INVOICE No.: _____
Old Engine No.: _____
DEALER STAMP
New Engine No.: _____

6. Corrosion / Perforation Inspection

The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

Delivery Inspection Date

Signature: _____

**DEALER
STAMP**



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

1st Inspection Date

Signature: _____

**DEALER
STAMP**



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

2nd Inspection Date

Signature: _____

**DEALER
STAMP**



6. Corrosion / Perforation Inspection

The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

3rd Inspection Date

Signature: _____

DEALER
STAMP



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

4th Inspection Date

Signature: _____

DEALER
STAMP



The inspection must be completed at the beginning of each year over a five year period and will ensure that the warranty against rust and perforation will remain intact.

5th Inspection Date

Signature: _____

DEALER
STAMP



Notes

A series of 12 horizontal dotted lines for writing notes.

Notes

A series of 12 horizontal dotted lines for writing notes.

1. Vehicle Details

2nd Owner

Model:	
Vin No.	17 DIGITS
Engin No.	12 DIGITS
Colour	

Owner

Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

Date of sale

Y	Y	Y	Y	M	M	D	D
---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature.....

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature.....

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

1. Vehicle Details

2nd Owner

Model:	
Vin No.	17 DIGITS
Engin No.	12 DIGITS
Colour	

Owner

Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

Date of sale

Y	Y	Y	Y	M	M	D	D
---	---	---	---	---	---	---	---

Dealer Stamp

Dealer

Name:

Sales Person:

Dealer Principal

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature.....

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature.....

I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

7. Hyundai Roadside Assistance

Contact Number: 0861 111 256

The following is offered for the term of roadside assistance:

- Out of Fuel - Limited to one incident per 12-month cycle, cost of the fuel (10L) is for the Customer's account.
- Jump-start service - Limited to 2 events in a 12-month period, on the 3rd request the vehicle will be towed to a dealer for inspection.
- Home start service - Limited to 2 events in a 12-month period, on the 3rd request the vehicle will be towed to a dealer for inspection.
- Change of flat tyre - Provided the spare wheel is in a roadworthy condition, and all the correct tools are available.
- Key lockout service - Limited to call out fee and 1 hour's labour.
- Breakdown towing (Tow for warranty related failure to the closest Hyundai dealer - no charge to Customer.
Tow for non-warranty related failure - cost for Customer's account.
- Message Relay Service.
- Vehicles beyond South African borders will not be covered by Hyundai Automotive South Africa and or Roadside Assist.
This will be for the owner's account.

Please note that once the roadside assistance coverage term has expired the client will still be covered for the remainder of the vehicles factory warranty for towing to the nearest Hyundai Dealer provided that the cause of the breakdown is warranty related.

Terms and conditions apply.

For full details, please refer to our website <http://www.hyundai.co.za/passenger-vehicles/Service/>

Assistance

Hyundai Automotive South Africa www.hyundai.co.za

Hyundai Roadside Assist: 0861-111-256

Hyundai Customer Care: 0861-427-222

Hyundai Approved Repairer Programme 0860-227-349 (CARFIX)