

4 YEAR
Unlimited
Mileage Warranty

HYUNDAI
TRUCK & BUS

EX8 service passport.

4-Year / Unlimited km warranty.
3-Year / 200 000 km Roadside assist.



Dear Hyundai Owner

Index

1. Vehicle Details
2. Hyundai Warranty
3. Parts Replacement Schedule
4. Proof of Service
5. Corrosion / Perforation Inspection
6. Hyundai Roadside Assistance

Hyundai Automotive South Africa (HASA) warrants new Hyundai vehicles against defects, defective materials and workmanship under normal use and service for the warranty period as stipulated Hyundai Guidelines. The obligation of HASA under this warranty is limited to repairing or replacing the parts, which are defective within the Hyundai Guidelines.

At Hyundai we have invested in the future and have committed to research and development in order to give you, the new Hyundai owner, the finest possible vehicle – today AND tomorrow. So, in order to preserve the value of YOUR fine investment, and to ensure that your Hyundai operates at peak performance, maximum economy, and safety, we advise that you service and maintain your Hyundai at a Hyundai approved aftermarket facility and within the guided service intervals.

By purchasing a new Hyundai, you became a Valued Customer of our organization. This means that the Hyundai Dealer Network will be at your service whenever you require assistance. The Hyundai Dealer Network is committed to service excellence and is pledged to give you, our Valued Customer, the finest driving and aftermarket experience possible – every time.

In the aftermarket department of our dealer network, our aim is to:

1. Explain, in simple terms, what was done to your vehicle,
2. Have your Hyundai ready on time, every time,
3. Fix it right – the first time – every time,
4. Verify repair quality by providing you with replaced parts and quality control documentation,
5. Treat you with respect, honesty, and courtesy at all times.

We know that you will enjoy your Hyundai and trust that you will maintain it as the important asset that it is, by using the Hyundai approved aftermarket facilities.

Yours sincerely,
Hyundai Automotive South Africa.

1. Vehicle Details

1st Owner

Model:	
Vin No.	17 DIGITS
Engin No.	12 DIGITS
Colour	
Owner	
Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

Date of sale	Y	Y	Y	Y	M	M	D	D
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Dealer Stamp

Dealer
Name:

Sales Person:

Dealer Principal

Tel:

I hereby fully explained all the terms and conditions as stipulated in this booklet to the customer

Sales Person Signature.....

Critical information for maintenance of your Hyundai vehicle:

I hereby agree to the terms of service and warranty contained herein and my attention has been drawn to these. I hereby understand and agree to all terms and conditions as stipulated in this booklet.

Owner Signature.....
I hereby agree to read through the content of the Service Book, and follow the guidelines provided. Should I have any queries I will contact the Hyundai Customer Care Centre on 0861-427-222 or submit a query online at www.hyundai.co.za

We will only process your personal information where we have a lawful justification to do so and, where it is required by law in certain circumstances, we will obtain your consent prior to processing your personal information.

1. Vehicle Details

1st Owner

Model:	
Vin No.	17 DIGITS
Engin No.	12 DIGITS
Colour	
Owner	
Name	
Address	
	Postal Code
Tel / Cell No.	
E-mail	
Reg. No.	

Date of sale

Y	Y	Y	Y	M	M	D	D
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2. Hyundai Warranty

Hyundai Automotive South Africa (HASA) warrants new Hyundai vehicles against defects, defective materials and workmanship under normal use and service for the warranty period as stipulated Hyundai Guidelines. The obligation of HASA under this warranty is limited to repairing or replacing the parts, which are defective within the Hyundai Guidelines.

The consumer must ensure that anyone performing any servicing or maintenance on the vehicle updates the service booklet to record the work done.

To familiarise yourself with your new Hyundai commercial vehicle, we suggest you also review the maintenance and operational features described in your Owner's Manual.

The remaining warranty of this vehicle is transferable to subsequent owners if sold by an authorised Hyundai Dealer and the vehicle has a full service history. Used Commercial vehicles sold by a Dealer that is not an Authorised Hyundai Dealer, must be inspected by a HASA Authorised Hyundai Dealer for the following items:

- Service History
- Negligence
- Misuse
- Abuse
- Wear and tear items
- Valid roadworthy certificate
- Verified odometer reading
- Other relevant information regarding the history of the vehicle
- Only upon inspection will the warranty be reinstated

Basic warranty period

Please refer to your selling dealer for the specific basic warranty period on your Hyundai commercial vehicle.

This basic warranty period is only effective should the vehicle be serviced and maintained within the Hyundai guidelines and the defect is related to a faulty OEM Part.

For Terms and Conditions please visit our website - <https://www.hyundai.co.za/owner-services>.

3. Parts Replacement Schedule

Should you require the parts replacement schedule, please contact your local dealer for the detailed parts replacement schedule specific to your vehicle.

More frequent servicing may be required when your truck is perceived by HASA to be exposed to abnormal use. For example, excessive dirt roads or use on poor road conditions.

For more information on service requirements please contact your nearest Hyundai authorised dealer.

4. Proof of Service

20 000 KM OR 1 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

40 000 KM OR 2 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

60 000 KM OR 3 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

4. Proof of Service

80 000 KM OR 4 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

100 000 KM OR 5 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

120 000 KM OR 6 YEARS

DATE: _____

KM: _____

JOB CARD No.: _____

DEALER STAMP

NEXT SERVICE DUE

DATE: _____

OR

KM: _____

4. Proof of Service

140 000 KM OR 7 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

160 000 KM OR 8 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

180 000 KM OR 9 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

4. Proof of Service

200 000 KM OR 10 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

220 000 KM OR 11 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

240 000 KM OR 12 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

4. Proof of Service

260 000 KM OR 13 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

280 000 KM OR 14 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

300 000 KM OR 15 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

4. Proof of Service





320 000 KM OR 16 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

340 000 KM OR 17 YEARS
DATE: _____
KM: _____
JOB CARD No.: _____
DEALER STAMP
NEXT SERVICE DUE
DATE: _____
OR
KM: _____

ODO Replacement
DATE: _____
KM: _____
JOB CARD No.: _____
INVOICE No.: _____
DEALER STAMP

Engine Replacement
DATE: _____
KM: _____
JOB CARD No.: _____
INVOICE No.: _____
Old Engine No.: _____
DEALER STAMP
New Engine No.: _____

5. Corrosion / Perforation Inspection

<p>The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.</p> <p>Signature: _____</p>	<p>DEALER STAMP</p>	<p>1st Inspection Date</p>	 <input type="text"/>
<p>The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.</p> <p>Signature: _____</p>	<p>DEALER STAMP</p>	<p>2nd Inspection Date</p>	 <input type="text"/>
<p>The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.</p> <p>Signature: _____</p>	<p>DEALER STAMP</p>	<p>3rd Inspection Date</p>	 <input type="text"/>
<p>The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.</p> <p>Signature: _____</p>	<p>DEALER STAMP</p>	<p>4th Inspection Date</p>	 <input type="text"/>

11. Corrosion / Perforation Inspection

The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

5th Inspection Date



The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

6th Inspection Date



The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

7th Inspection Date



The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

8th Inspection Date



11. Corrosion / Perforation Inspection

The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

9th Inspection Date



The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

10th Inspection Date



The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

11th Inspection Date



The inspection must be completed at each service for a period of 1 year and will ensure that the warranty against rust and perforation will remain in tact.

Signature: _____

DEALER
STAMP

12th Inspection Date



Notes

A series of ten horizontal dotted lines for writing notes.

1. Vehicle Details

2nd Owner

Model:

Vin No.

17 DIGITS

Engin No.

12 DIGITS

Colour

Owner

Name

Address

Postal Code

Tel / Cell No.

E-mail

Reg. No.

Date of sale

Y	Y	Y	Y	M	M	D	D
---	---	---	---	---	---	---	---

Dealer Stamp

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Engin No.

12 DIGITS

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Name

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Postal Code

Tel / Cell No.

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Date of sale

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6. Hyundai Roadside Assistance

Contact Number: 0861 111 256

The following is offered for the term of roadside assistance:

- Out of fuel - Limited to 2 events per year, cost of fuel is for the Customer's account.
- Jump-start service - Limited to 2 events in a 12-month period, on the 3rd request the vehicle will be towed to a dealer for inspection.
- Home start service - Limited to 2 events in a 12-month period, on the 3rd request the vehicle will be towed to a dealer for inspection.
- Change of flat tyre - Provided the spare wheel is in a roadworthy condition.
- Key lockout service - Limited to call out fee and 1 hour's labour.
- Breakdown towing (Tow for warranty related failure to the closest Hyundai dealer - no charge to the customer.
Tow for non-warranty related failure - cost for Customer's account.
- Message Relay Service.

Please note that once the roadside assistance coverage term has expired the client will still be covered for the remainder of the vehicles factory warranty for towing provided that the cause of the breakdown is warranty related. Terms and conditions apply.

Assistance

Hyundai Automotive South Africa www.hyundai.co.za

Hyundai Roadside Assist: 0861-111-256

Hyundai Customer Care: 0861-427-222

Hyundai Approved Repairer Programme 0860-227-349 (CARFIX)